



## Software Support Engineer

### Position Overview

Errigal has an opening for a Software Support Engineer. The successful applicant will join our team located in our state of the art office in San Francisco. This position involves providing multi-level technical support to our customers in the global telecommunications industry. If you have a Bachelor's Degree in Computer Science/Engineering or equivalent experience and you like being exposed to leading technologies and enjoy being part of a dynamic team, then this may be the right position for you.

We recruit the best and brightest problem solvers. All engineers, junior and senior, are an integral part of the team with equal opportunity to share and critique ideas. Employee growth is of huge importance within Errigal. For this role, we are looking for a logical, critical thinker with excellent judgement and initiative. We actively encourage our employees to increase their skill levels, with generous support provided for further education and training.

### About you:

- You have a Bachelor's Degree in Computer Science/Engineering or equivalent experience in a related field.
- You have experience in writing Groovy and MySQL database scripts.
- Strong knowledge of relational database management systems, preferably MySQL.
- You are comfortable using configuration management tools such as Ansible.
- You have knowledge of Tomcat application servers.
- You have experience in deploying applications implemented in Java.
- Experience with a scripting language such as Groovy, Python or bash.
- Experience with Linux and command-line environments is a distinct advantage.
- You have knowledge of version control systems (GIT).
- You have a good understanding of computer networking.
- You have experience in providing technical assistance regarding environment setup and configuration.
- You are comfortable creating and maintaining technical documentation.
- Participation in on-call rotations.
- Travel as required to customer sites in the US.
- You have practical troubleshooting and problem-solving skills.
- You have strong time management skills including prioritizing and planning.
- You have excellent oral and written communication.

### The Company

Errigal has specialized in telecoms software for twenty years. We have developed products that are used globally by large telecom service providers. We are one of the leaders in some of the fastest-growing technologies in wireless telecom including DAS and small cells.

At Errigal, we reward ambitious, passionate individuals with a work environment that fosters diversity, teamwork and collaboration. We encourage innovative ideas and fresh thinking. We believe in investing in our people. We offer a competitive salary, a generous health insurance and pension scheme and provide generous support for further education and training. Our engineers attend software conferences worldwide.

For more information on Errigal, visit <http://www.errigal.com>

### Interested?

Think you've got what it takes to join our team? We'd love to hear from you. Please send your CV/Resume in PDF format to: [Careers@errigal.com](mailto:Careers@errigal.com) including "Software Support Engineer" in the subject line.